

# Service Information

## Solutions Business Manager Administrator Training

The SBM Administrator Training prepares your administration team to be ready to administer Mashups. Your administrators will be thoroughly trained in managing Mashups and handling queries or notifications.

This training is primarily recommended for Administrators in your IT departments, who manage and maintain built Mashups.

### Key topics

- Introduce SBM
- Configure run-time environments in Mashup Manager
- Administer roles and dispense licenses
- Deal with notifications
- Solve errors

### Benefits

Highly qualified and experienced trainers perform all trainings of QualityPark. A well-conceived schedule allows enough time for practical experience with the tool. The content of the training can be adapted to any specific requirements process.

The course participants will benefit from the trainers deep tool knowledge and will be enabled to manage and maintain your own business applications in a fast and easy way.

### Services

All services provides according to approved QualityPark-Methods. This offer includes the following services:

Preparation	Check for prerequisites (participants, agenda, premises & equipment)
Training	Execution of the one-day training (approx. 8 hours incl. breaks) at customers location
Handout	Training handout and confirmation of attendance for each participant

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### Premises & Equipment

Relevant for a successful performance of the one-day training the number of participants is limited to a maximum 10 persons.

The following equipment is required for the workshop: a meeting room with sufficient space as well as a running environment of SMB Server and clients. To ensure high quality training we recommended supplying at least one client for two participants.

### Price list (without obligation)

QualityPark performs this service at a fixed price of EUR 2.470 per course.

Expenses for travel and accommodation are not included in the service rate.

All prices are listed excluding tax.

Services are subject to the general terms and conditions of QualityPark.

### Additional Services (on request)

#### SBM User Training

Basic knowledge and practical experience of SBM for end use.

#### SB Developer Training

Advanced training for designing, building and testing SBM.

#### Pilot Startup SBM

This service enables you to run a pilot with SBM within a very short timeframe. To get familiar with mashups a simple process defined by the customer will be implemented.

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