

# Service Information

## Migration to Dimensions RM

This Service Package “Migration to Dimensions RM” will bring you existing Requirements Management in particular to an advanced level of conformity in a very short time. With comprehensive, up-to-date software architecture, you will be able to elevate the quality of your application lifecycle processes. With a set of best practices methods, an experienced expert from QualityPark will implement a well-tested migration model.

### Advantages

- Comprehensive, automated data migration to target environment in a very short timeframe
- Frictionless tool integration into existing development environment due to timely architecture (SOA, Web-Services)
- Protection of your investments and strong alignment of IT-Governance, Traceability and Conformity
- Helpdesk ensures the post-installation support. A high qualified and experienced expert is available to answer your questions.

### Services and Deliverables

Services and deliverables follow the reliable QualityPark Methodology:

Service Assessment	Pre-migration checkup and startup readiness.
Data Migration	Migration of your Requirements Management Data to Dimensions RM: <ul style="list-style-type: none"><li>• Transfer of all information without loss of data</li><li>• Keep your defined process</li></ul>
Training	Feature-oriented, role-specific training session for your Requirements Management Specialists: <ul style="list-style-type: none"><li>• End user training (web-based)</li><li>• Admin training</li></ul>
Helpdesk (16 hrs credit)	Available as a service credit. Dimensions RM specific questions will be handled via phone for the credited amount of time. The service credit is valid for a maximum of 30 days.
Serena RM license	User license for Dimensions RM according to terms and conditions of Micro Focus.

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### Perquisites

For successful delivery of this service, following prerequisites must be complete:

- Access to Software Environment including Operating Systems and Databases pertaining to the Service Assessment
- System prerequisites according to Dimensions RM installation guide
- Running environment of a Requirements Management System
- Availability of a system administrator

QualityPark GmbH  
Einsteinufer 63a  
10587 Berlin

Tel: +49 30 398 01 96 – 0  
Fax: +49 30 398 75 53 – 5